

2021 BSI Weekend
FAQ for the BSI Distinguished Speaker Lecture
Revised 11/14/20

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GENERAL QUESTIONS

What time should I log into the event?

With an official start at 5pm Eastern Time (New York), we suggest that you join the online event no later than 4:45pm so that you have time to deal with any technical glitches. A special Sherlockian slideshow will start at about 4:30pm to entertain you while waiting for the Lecture to begin.

Will you offer a Zoom practice / testing session before the event?

Yes, if you have not used Zoom before, you might want to try out our 10-minute practice session. This will let you confirm that your device can connect to a Zoom session and receive audio and video. Register for this free session by clicking the link below. See also our [Tips for Using Zoom to Attend BSI Events](#) (PDF).

Sunday, January 3, 2021 5pm Eastern Time (New York)

[Register in advance for this Free Practice Session](#)

LECTURE QUESTIONS

When will I get the Zoom login URL for the Lecture?

You should get a Lecture confirmation email from "BSI Events" within an hour of registering for the Lecture. Save that message!

What if I do not get a confirmation email / the Zoom login information?

Check your email spam/junk folder (and in Gmail, also check the Updates folder/label).

If you still cannot find the email, contact us at <eventhelp226@bakerstreetirregulars.com> and include the name you used when registering, the email address you recall using, and the approximate date you registered.

Will I get other emails about the Lecture?

Yes. We will send reminder emails to you starting one week before the Lecture.

May I record the Lecture or take photos/screenshots?

No, please do not record the event or take photos/screenshots of the Lecture. It is copyright of The Baker Street Irregulars.

Can I share the Zoom login URL with others?

Each Zoom login URL will be unique, and will allow only one device to login with that URL. If you share the URL with someone, only the first person to login will be able to watch the event.

Can someone else watch the Lecture with me on the same device?

Yes, it is fine to have more than one person watch the Lecture on the same device.

USING ZOOM & SYSTEM REQUIREMENTS

Are the BSI events just like other Zoom online meetings?

The BSI events are Zoom webinars, but have generally the same technology requirements as a Zoom meeting. If you have attended a Zoom meeting previously, your system should be ok for the BSI events. If you plan to login from a corporate device, see the related question below.

Do I need a camera / webcam or microphone?

No. Unlike Zoom meetings, in the webinar format, we plan to have only the scheduled speakers visible and talking, so you do not need a camera or microphone.

Can I use a smartphone or tablet?

Many current smartphones and tablets will work with Zoom. The small screen on phones will make it harder to see things, so we suggest using either an iPad or a computer. If you use a phone or tablet, be sure the battery is fully charged in advance, and that you have a strong Internet connection (Wi-Fi will likely be better than a cellular connection). Viewing on a phone or iPad will be better if the device is turned sideways (landscape). To get the screen to switch to landscape mode on an iPad or iPhone, you might need to disable the rotation lock in the Control Center.



Will corporate devices work?

Some companies block their equipment from using Zoom or from installing Zoom software. If you have used Zoom previously on the device and at the location you will use when attending the BSI event, it should be ok for the BSI event.

Can I just call-in using a phone and listen to the event?

You will miss out on the video portion of our events if you only call in for the audio, and the quality of audio over a telephone is generally lower than what you get from using the Zoom app. However, Zoom does provide call-in numbers (long distance charges may apply). Those phone numbers will be listed in the email that everyone gets with the Zoom link URL to join the event.

What help will the BSI provide for using Zoom?

We will offer a practice / testing session on Sunday January 3, 2021. See the question above in the General section.

See also our [Tips for Using Zoom to Attend BSI Events](#) (PDF).